

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. C.G. No. -103/2026

MOHD ALAM
Vs
BSES YAMUNA POWER LIMITED (D) DARYA GANJ

ORDER SHEET

Date : 29.09.2026

Present:

1. None present on behalf of the complainant
2. Mr. Nishant Nain, Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of OP

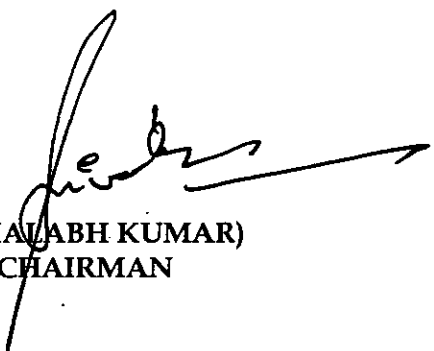
Case called out. Both the parties are present and heard.

Another opportunity is given to the complainant for appearing before the Forum.

Fixed for further arguments on 06.10.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN



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Complaint No. CG No. 160/2026

JYOTI KUMAR SINGH
Vs
BSES YAMUNA POWER LIMITED (D) DARYA GANJ

ORDER SHEET

Date : 29.09.2026

Present:

1. None present on behalf of the complainant
2. Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of OP

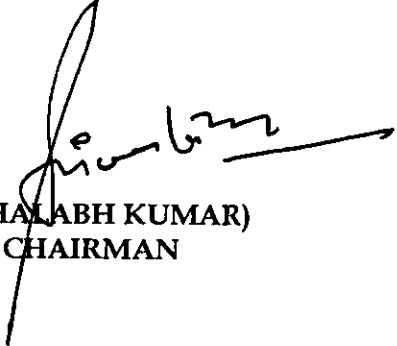
Case called out. Both the parties are present and heard.

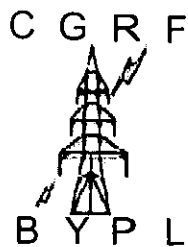
Another opportunity is given to the complainant for appearing before the Forum.

Fixed for further arguments on 06.10.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN



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Complaint No. CG-176/2026

ASHOK KUMAR AHUJA
Vs
BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date : 29.09.2026

Present:

1. Mr. Ashok Kumar Ahuja, Complainant present in person
2. Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of OP

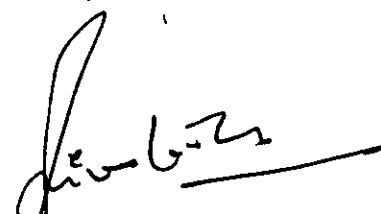
Case called out. Both the parties are present and heard.

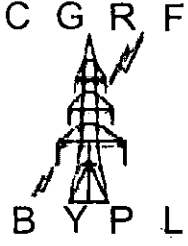
The complainant was directed to file amended complaint, which he failed to do. The complainant is further directed to comply the previous orders of the Forum.

Fixed for further arguments on 06.10.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN



Consumer Grievance Redressal Forum
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Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-173/2026

ZAKRA BI

Vs

BSES YAMUNA POWER LIMITED (D) CHANDANI CHOWK

ORDER SHEET

Date: 29.09.2026

Present:

1. None present on behalf of the Complainant.
2. Ms. Monika Sharma & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Complainant seeks more time for filing rejoinder. If any.

Fixed for filing rejoinder on 06.10.2026.


SECRETARY/REGISTRAR



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Complaint No.CG-185/2026

GEETA RANI

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 29.09.2026

Present:

1. None present on behalf of the Complainant.
2. Ms. Monika Sharma & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

A.R seeks more time for filing rejoinder. If any.

Fixed for filing rejoinder on 06.10.2026.

SECRETARY/REGISTRAR



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Complaint No. CG-159/2026

INDISH KHAN

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 29.09.2026

Present:

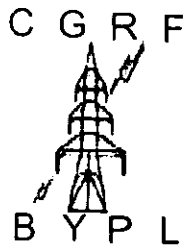
1. None present on behalf of the Complainant.
2. Ms. Monika Sharma & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

Last opportunity given to the counsel for the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 06.10.2026.

SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-184/2026

AMAN SHARMA

Vs.

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 29.09.2026

Present:

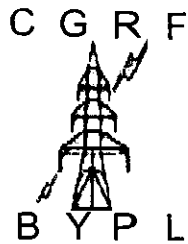
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 08.10.2026.


SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-187/2026

MANISH KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 29.09.2026

Present:

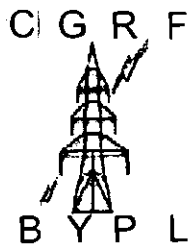
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Counsel for the complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 08.10.2026.


SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-186/2026

AMAR CHAND GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date: 29.09.2026

Present:

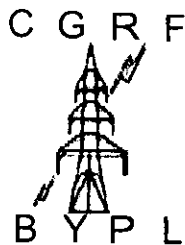
1. None present on behalf of the complainant.
2. Mr. R.S Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 08.10.2026.


SECRETARY/REGISTRAR



Complaint No. CG-163/2026

NOOR HASAN

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 29.09.2026

Present:

1. Mr. Noor Hasan, Complainant present in person
2. Mr. Gopal Pai, Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

The present case is for release of new electricity connection, which was rejected by OP on two grounds, first requirement of ESS space and second pending DT bills.

Regarding the first objection, Officials of OP stated that they are in process of augmenting the existing transformer of 100 KVA to 400 KVA and this process of augmentation would take 35-40 working days time.

Regarding the theft dues pertaining to the subject plot, OP submitted that there are multiple theft bills pertaining to the plot and they would scrutinize their record and same would be shown to the complainant also and the dues pertaining to the complainant's premises would be duly paid by the complainant for release of the connection.

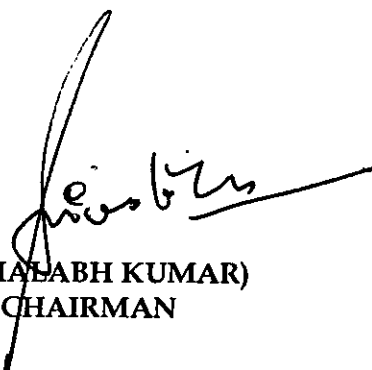
Complainant agreed to the same.

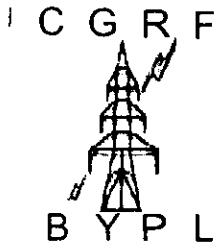
In view of above, the Forum opined that both the objections of OP are in the process and once the augmentation work is done and DT bills are settled, the connection to the complainant would be released accordingly.

The case is disposed off as above.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN



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Complaint No. CG- 119/2026

SONI ARORA
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 29.09.2026

Present:

1. None present on behalf of the complainant
2. Mr. Gopal Pai, Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of OP

Case called out. None present on behalf of the complainant. O.P is present.

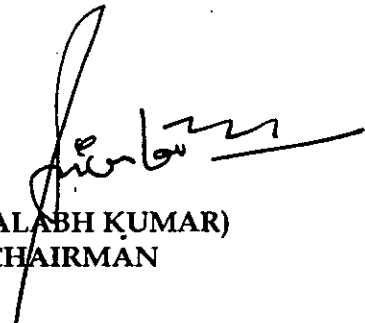
OP filed copy of mail stating therein that the meter has been released and installed.

Since the grievance of the complainant was for release of the connection and same has been duly released and installed by the OP, therefore the complaint of the complainant stands resolved.

In view of above, the complaint is disposed off as resolved. File be consigned to Record Room.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN